

THE CULVERHAY BERKELEY PPG NEWSLETTER

Issue: Autumn 2020

Contacts:

Surgery 01453 810228

Berkeley Pharmacy 01453 810316

Out of Hours 111

Or www.culverhaysurgery.com

(Please note:- joint web site for both Berkeley & Wotton surgeries)



Surgery Opening Times

Mon 7.30 am – 6.30 pm
Tues 7.30 am – 6.30 pm
Weds 7.30 am – 6.30 pm
Thurs 7.30 am – 6.30 pm
Friday 8:00 am – 6:30 pm
Weekend Closed

If ever a new Surgery had a baptism of fire then it was our new Culverhay Berkeley Surgery, opening the doors as it did, just as Covid 19 took hold. For us patients however, it was a godsend. The Partners and staff hit the ground running and the practice is already at full compliment. We thought you might like to get to know your new doctors a bit better without taking the drastic action of falling ill to do it, so we asked each of them the same questions and here's what they said.

Q1. Is there any particular area of medicine that is of special interest to you and why?

Q2. How do you relax when you are not working?

Q3. Do you have any special technique for making patients relax when they come to see you?

Dr Hannah Stephenson



Q1. I love the diversity of General Practice, and enjoy seeing a broad range of patients. I am very happy to see any problem.

Q2. When the Great British weather allows, I love to relax in the great outdoors, usually doing some form of exercise! My particular passions are running, hiking, and HIIT training. I am also a Francophile, and have been using the recent social distancing restrictions as an excuse to brush up on my French.

Q3. I recognise that seeing and more likely speaking with your GP can be stressful. I have a friendly and approachable

demeanour, which more often than not puts my patients at ease.

Dr Diarmuid White



Q1. I trained as a GP so I could keep a broad interest in every speciality and for the moment, I'd like to keep it that way!

Q2. I like food, it's a great comfort after a long day and I find

cooking very relaxing.

Q3. Good question, you'd probably get a more honest response from the patients I've seen.

Dr David Capehorn



Q1. I have been a qualified doctor for more than 30 years. I trained at The University of Bristol and have always been based around Bristol and Gloucestershire. I have a

broad range of experience, but my specialist expertise is in paediatrics.

Q2. I don't have a great deal of spare time other than for my family, but I enjoy sports such as tennis, and annoying my family with my love of rare and obscure Delta Blues and Chicago Blues music.

Other info: I have worked in various roles at Bristol Children's Hospital for 25 years, having undertaken training in paediatric emergency medicine and having written a textbook on the subject. I continue to work as an Honorary Associate Specialist in paediatric emergency medicine in the emergency department at Bristol children's

Hospital alongside my work as a GP and an Educational Supervisor for junior doctors and trainee GPs.

Dr Robert Probert



Q1. All areas of general practice. I have a role as local network director plus I am the educational supervisor to our GP registrars

Q2. Welsh rugby supporter, bad runner, surfer and skier!

Q3. My lockdown haircuts !!

Dr James Gough



Q1. I spent a couple of years working across Australia in Emergency Medicine, and since have always enjoyed a bit of everything.

Q2. I play a lot of sport including squash, golf and cycling, but mostly I

spend time with my new baby who keeps me very busy!

Q3. With a big smile you can see through the mask!

Dr Pippa Munro



Q1. Special interests include women's health, sexual health and child health

Other info: Dr Munro is a Salaried GP and is working Fridays morning at Berkeley.

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The partners are clear that their number one priority is always putting the patient first, they recognise not every patient can make the normal surgery hours. So the following two options are designed to help.

1. Home Visits:

Whilst the surgery encourages patients to go to the surgery, where they have the proper equipment and facilities available, they do appreciate this is not always possible.

In this respect, if you do need a home visit, you can help by calling 01453 810228 before 11:00.

You may only request a home visit if you are housebound or are too ill to visit the practice. Your GP will only visit you at home if they think that your medical condition requires it and will also decide how urgently a visit is needed.

Please bear this in mind and be prepared to provide suitable details to enable the doctor to schedule house calls.

You should also be visited at home by a health visitor if you have recently had a baby and if you are newly registered with a GP and have a child under 5 years old.

2. Improved Access – Providing Healthcare for the Berkeley Vale Area

The GP surgeries of the Berkeley Vale area are participating in a project to provide primary care services to the Berkeley Vale and surrounding areas. Extra GP clinics will be held during normal hours and additional appointments will also be available between 18:30 and 20:00 every weekday evening and Saturday mornings. Patients registered with any of the participating surgeries in the BV area will be able to make an appointment at these extra clinics.

This project involves 5 surgeries in the Berkeley Vale area working together for the benefit of their patients. The project will be closely monitored to assess how it is performing and whether they, as a primary care community, are delivering the best care required to fulfil the healthcare needs of the BV area.

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We will be issuing PPG newsletters several times a year to bring you up to date with any changes and information about the surgery. We hope you will find these useful. If you received this newsletter by post and would prefer to receive them by email please let the surgery have your email details.

Gordon Craig
Chair of Culverhay Berkeley PPG