

Culverhay Surgery
Patent Participation Group
Minutes of Meeting held:
Tuesday 21st June 2016.

Attendance from Practice: Caroline Pearmain (Practice Manager)

Patient Group: Michael Sykes (MCS) Derek Higgs(DH) June Kent(JK) Anne Slann (AS)
Robert Maxwell (RM) Dave Johnson (DJ)

Apologies: Peter Beresford(PB) Sue Hope(SH) Graham Cook (GC) Helen Berwick (HB)
Gwen Bridges (GB) John Bridges(JB)

Michael Sykes Chairman opened the meeting.

3) Adoption of Minutes held on 19th April 2016

The minutes from the meeting on 19th April were agreed with no amendments.

4) Matters Arising

i) Longfield Event held on May 17th - Debrief

There was a low turn out despite extensive advertising. The evening was very informative and links to the Surgery have been made for the future and there is potential to build on the work already done via The Surgery and CP. Lessons learnt about advertising events include better consultation with members about the layout and design and perhaps more consideration about where we advertise.

JK felt that the meeting was very worthwhile, despite the low turnout. JK spoke to a few non-PPG members during the evening and feedback was positive. The presentation by Geoff Nattrass (Volunteer for Carer's Gloucestershire) was also very interesting and particularly informative for carer's and patients being cared for.

CP has invited Longfield to attend a meeting with Culverhay GPs and nurses in September.

ii) Update on Exit Strategy

MCS reported to the group that it has been 7 weeks since last communication from the Town council, and 10 months since the initial request to address exit and safety concerns along Culverhay. MCS has sent a reminder email to the Town Clerk, requesting a response (positive or negative). MS will continue to chase.

iii) Update on Membership

MCS raised the issue of a recruitment campaign to attract new members to the group. We may need to consider flexible meeting times to perhaps attract younger patients. It was noted that 6.45pm was not an ideal time for those patients with young families. Decided this needed more discussion.

Action: MCS to add to the agenda for the July meeting.

iv) Attendance PPG network 8th July

The next PPG network meeting is on 8th July in Gloucester (10 – 12noon at Churchdown). If anyone is interested to attend please contact GB asap.

5) Surgery Update:

CP updated the group on the proposed building plans. The CCG are in the process of prioritising the bids received, to then apply for funding to NHS England. The CCG have a deadline of 28th June to submit bids. It is unclear what the timeframe is beyond 28th June. CP will report back to the group when information becomes available.

CP reported that the surgery are delighted to welcome a new receptionist to the team. Andrea Playle is due to start at the practice at the end of July. Andrea already works as a GP receptionist at Prices Mill surgery in Nailsworth.

CP reported that the surgery will be getting a new Check-In screen in reception, which will enable patients to check in themselves to see a doctor or nurse. This should help to ease congestion at the main reception desk during busy times. This should be installed by mid July.

CP summarised the number of doctors now working at the surgery:

Dr Richard Probert – partner (8 sessions full time Mon – Thursday)
Dr Mark Porter – partner (4 sessions Monday PM, Thursday PM, all day Friday)
Dr Pippa Munro – associate GP (3 sessions Tues AM, all day Friday)
Dr Nicola Thurston – associate GP (5 sessions Monday all day, Weds AM, Thursday all day)
Dr Grace Thompson – associate GP (6 sessions Tues all day, Thurs all day, Fri all day)
Dr Sophie Russell – associate GP (2 sessions Mon all day)

6) Safe and Well Update

MCS reported Gwen's summary in her absence:

GB emailed out to all members and got replies from everyone and regrettably no-one was free to attend on the day. CC was notified that we would unfortunately not be attending on that occasion.

7) Recruitment across the Age Bands

i) Engaging with Youth Worker

MCS has made contact with HB's son Robert Berwick. Robert works with young people and covers 2 main youth groups in Wotton and Charfield. MCS will have ongoing discussions with Robert about spreading the word to raise awareness of the PPG. MCS to invite Robert to a future PPG meeting ((July).

8) AOB for the next meeting to GB by 14th July.

9) Next meeting Tuesday 19th July 6.30pm And thereafter Tuesday 16th August, Tuesday 20th September