

Culverhay Surgery Patient Participation Group

**Minutes of Meeting held:
Tuesday 17th November 2015**

Attendance from the Practice: Caroline Pearmain (Practice Manager), Kay Herniman

Patient Group: Michael Sykes, Graham Cook, Sarah Hale, Robert Maxwell, Rosemary Studd, Sue Hope, Derek Higgs, Rod Morrison

Apologies: ?

1. Minutes from Previous Meeting (October)

Minutes from previous meeting agreed with a change to item 3...should read 'Dr Probert suggested...', not Dr Porter.

2. Matters Arising

1) Update on Exit Safety

(MS) updated the group on progress regarding safety of the entrance/exit to the surgery. The issue was discussed at the October meeting of Wotton Town Council. The Council considered investigating the possibility of installing a bollard in the wide passenger area of the entrance to the surgery. The decision was made that a site meeting with (MS), Cllr John Cordwell, the Highways Manager and the Clerk would be helpful to explore the issues around this suggestion. (MS) reported that this meeting should be held in January 2016.

2) Closure of Branch Surgeries – update

(CP) updated the group on the branch surgery closure. The patient consultation period ran for 48 days between 14th September and 31st October. Letters were sent to all patients aged 18+ resident in Hawkesbury and Wickwar, and copies were available in the waiting room and on reception for patients attending the surgery to take. Overall the practice received 70 questionnaire responses (approx. 15% response rate).

Please see attached for results of the survey.

General discussion within the group offering support to the proposed closure due to inadequate facilities and poor use of GP time.

3. Ambulance Briefing from Healthwatch.

MS had circulated a copy of the Report to Members but had received no comments.

4. Chipping Surgery, Longfield House event (CP)

Louise Arnold, Chairman for The Chipping Surgery PPG has kindly sent an invitation to an event they are hosting with Longfield Hospice. This will take place on 30th November at The Baptist Hall, Rope Walk, Wotton from 7.00pm. They are inviting the general public to come and find out about the benefits that hospice care could make to their lives. There will be lots of advice and information available, including information on day therapy, complimentary therapies, counselling, practical advice and support. SH agreed to attend the event and report back to the December Meeting on her visit.

Also a discussion about holding a similar event for our patients in the new year. (CP) to contact Longfield to see if we can book an event in April.

5. AOB

(MS) closed the meeting and thanked everyone for their participation.

NEXT MEETING Tuesday 15th December 2015

Signed

Chairman

19/01/16

NB Minutes constructed from notes taken by CP and MS in lieu of nothing having been received from the former Hon. Secretary.