

Culverhay Surgery
Patient Participation Group

Tuesday 15th September 2015

Attendance from the Practice: Caroline Pearmain (Practice Manager), Kay Herniman

Patient Group: Michael Sykes, Graham Cook, Peter Beresford, Sarah Hale, David Johnson, Rosemary Studd, Sue Hope, Alastair Kendall

Apologies: Di Hay, Diane French, Ruth Kirkup, Derek Higgs, Anne Slann, June Kent, Robert Maxwell

1. Minutes from Previous Meeting (July)

Minutes from our July meeting were duly accepted by the PPG.

2. Entrance/Exit Safety

(MS) discussed the outcome of his meeting with the Road Safety Advisor (The police and someone from the Highways Agency were also in attendance). (MS) felt that the response was fairly negative, as no one seemed to believe there was an issue. (MS) asked the PPG how we wanted him to proceed. The PPG felt very strongly that the matter should not be left and asked (MS) to consult the Town Council in order to pursue the matter of 'visibility' further. (MS) will revert to the group with the next update.

3. Report from CCG seminar

(RS) gave a very comprehensive and thorough presentation of her report from the CCG seminar. Please see her attached report for details.

4. Branch Surgeries update

(CP) gave an update in relation to the proposed closure of the branch surgeries at Wickwar and Hawkesbury. (CP) explained that the surgery was currently inviting comments from patients in relation to the proposed closure and that the proposal would be in consultation until 30th October, at which point the surgery would send the results on the formal application for closure to the GCCG.

Please see the attached questionnaire, which has been sent to patients and also posted on our website.

5. Online Access Drive

(SHs) explained that unfortunately, due to unforeseen circumstances the Online Access Drive intended for 7th September had not gone ahead.

Instead the PPG discussed coming in on 28th September and also on Saturday 10th October 2015 (Flu clinic) to promote online access.

6. AOB (NONE)

(MS) closed the meeting and thanked everyone as always, for their participation.

NEXT MEETING – Tuesday 20th October 2015